

Your first EURES job



Reactivate

Job vacancy:

Customer Service Agents (Dutch Native)

Number of available position: 20

General information:

Location: **Barcelona - Spain** Form of employment: **full time** Type of contract: **Permanent job** Minimum annual salary (Euro): **15.660**

Job description:

Spanish employer is searching for *Customer Service Agents* assisting Dutch-speaking customers. Main responsibilities are: assisting customers with various challenges by phone or e-mail (B2C) - giving advice and providing solutions - maintaining a good customer relationship - making sure that all issues are solved and documented.

Requirements:

✓ General requirements:

- EU28 citizenships*
- Residence in any of the EU28 Member States (outside Spain)*
- o Registered on Reactivate/YfEj platform with a complete CV in English

✓ Language knowledge:

- o Dutch Native Speaker
- o Advanced English knowledge







With the support from the EU Programme "EaSi 2014-2020"





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Procedure to participate in the selection:

To participate in the selection it is necessary to be registered on Reactivate/YfEj Platform: <u>http://www.reactivatejob.eu/en/login</u>

The CV inserted must be written in in English and COMPLETED in all the fields.

Once you are registered and you have COMPLETELY filled in your CV, please **send an email to** <u>info@reactivatejob.eu</u> indicating "**Customer Service Agents – Dutch Native Speakers**" in the object.

Only candidates registered with a complete CV and responding to the requirements will be contacted for the selection

* Nationals and/or residents in Norway and Iceland are eligible only for YfEj 6.0 (18-35 years old)





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